

How long does it take to get reimbursed once my application is complete?

Due to the nature of the revenue source, we are unable to estimate how long the reimbursement process will take.

Is there any money left in the fund?

The fund receives revenue every month from manufactured home transaction fees. The amount of money in the fund fluctuates with the number of parks that are closing and is available on a first come, first serve basis as long as there are funds available.

Where does relocation money come from?

The relocation fund receives monthly deposits from a dedicated fee collected when a home is purchased in a mobile home park (RCW 59.21.055).

My home is a recreational vehicle, travel trailer, or a park model, but I live in it year-round. Am I eligible for relocation assistance?

Owners of recreational vehicles and travel trailers are *not* eligible for relocation assistance. Owners of park models as defined in RCW 59.20.030 are *not* eligible for relocation assistance.

Can the owner of a park or community I am relocating to require my home to meet the fire, safety or construction codes?

Yes, provided the action conforms to chapter 59.20 RCW or any other relevant statutory provision. (RCW 59.20.070(8))

Can a city or county require my home to meet the fire, safety, or construction codes?

RCW 59.21.105 specifically requires local jurisdictions to waive fire, safety, or construction codes if the codes will be applied solely because a home must relocate due to a park closure or conversion. However, there may be other legitimate reasons for a local jurisdiction to apply their codes. Please contact the building code office in the local jurisdiction you wish to relocate to prior to arranging transportation for your home. You may also wish to seek legal counsel as appropriate.



Department of Commerce
Innovation is in our nature.

Most Often Asked Questions

Mobile and Manufactured Home
Relocation Assistance Program

July 2016

Contact Information:

Mobile/Manufactured Home Relocation Assistance
Post Office Box 42525
Olympia, WA 98504-2525
1-800-964-0852 Toll Free in WA; (360) 725-2971
omh@commerce.wa.gov
www.commerce.wa.gov/omh

How do I apply for Relocation Assistance?

Call the Office of Mobile/Manufactured Home Relocation Assistance to receive information and an application. Assessment of initial eligibility will occur after we receive your application along with required documents. Reimbursement will occur after we receive copies of receipts for allowable expenses.

Who is eligible for assistance?

Low-income individuals (income is less than 80% of the Area Median Income) who owned and lived in their mobile/manufactured home in a mobile home park when the initial notice of closure was issued and removed their home. Assistance is prioritized for residents of parks closed due to health and safety issues or park owner fraud. All other disbursements are made on a first-come, first-served basis.

What are the reimbursement limits?

The program will reimburse for actual allowable costs up to \$7,500 for a single section home and up to \$12,000 for a multiple section home.

What expenses are usually reimbursable?

Expenses directly related to the relocation of your home. This includes, but is not limited to: removal and reattachment of attached awnings, decks, and stairs; prep for transport; moving the home; permits; hook-ups to all utilities; rental of moving equipment; and repair of damage caused during transport. If your home must be demolished, costs for demolition & removal of your home from the park or demolition, removal, & down payment for another manufactured home are reimbursable expenses up to the reimbursement limits. See WAC 365-212-060 for more information.

What expenses are not usually reimbursable?

Moving of separate buildings, landscaping, purchase of tools, property taxes, and renovations or upgrades not required for relocation.

Is there additional reimbursement for the tip-out on my single-wide mobile home?

Additional reimbursement may be available for tip-outs on single-wide homes if the applicant submits to the department photographs of the home, taken prior to relocation, showing the addition in question.

I live in a closing park and the closure notice was issued to me but my parents own the home. Am I eligible for relocation assistance?

No. Reimbursement for allowable expenses is available only to applicants who meet the eligibility requirements.

I do not have the money to pay for the move. Can I receive an advance?

No. The law requires actual costs be reimbursed after the move is completed and documentation has been submitted.

How do I find a transporter?

- 1) Contact other homeowners you know and trust who were satisfied with the transporter they hired.
- 2) Check under “Manufactured-Mobile Homes-Transport” in the Yellow Pages section of your telephone directory or the internet.

IMPORTANT: If your transporter is installing your home, check with the Department of Labor and Industries to ensure your transporter is certified. Toll Free 1-800-647-0982 or www.lni.wa.gov/TradesLicensing/FAS.

Will you accept quote sheets or invoices as a receipt?

No. Reimbursement will occur after the department receives final receipts for actual costs of the move.

Who can I contact for legal advice about the closure of my mobile home park?

You can contact the Northwest Justice Project CLEAR legal hotline. If you live in King County, call (206) 464-1519. If you live outside King County, call Toll Free 1-888-201-1040.

Who can I contact for other help I may need?

You can contact [2-1-1](tel:211) or your local Community Action Agency and ask for assistance and referrals to help you meet your needs.